

CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE

Minutes of a meeting of the Customer Service and Transformation Scrutiny Committee of the Bolsover District Council held in the Council Chamber, The Arc, Clowne on Monday 1st October 2018 at 1000 hours.

PRESENT:-

Members:-

Councillor R. Bowler in the Chair

Councillors R.J. Bowler, P.M. Bowmer, M.G. Crane, A. Joesbury (from Minute No. 0339), J. E. Smith and E. Stevenson.

Officers:-

J. Wilson (Scrutiny and Elections Officer) and A. Brownsword (Senior Governance Officer)

0334. APOLOGIES

Apologies for absence were submitted by Councillors C.P. Cooper, R.A. Heffer and R. Turner

0335. URGENT ITEMS OF BUSINESS

There were no urgent items of business.

0336. DECLARATIONS OF INTEREST

There were no declarations of interest.

0337. MINUTES – 5TH SEPTEMBER 2018

Moved by Councillor J.E. Smith and seconded by Councillor R.J. Bowler

RESOLVED that the minutes of a meeting of the Customer Service and Transformation Scrutiny Committee held on 5th September 2018 be approved as a true and correct record.

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0338. LIST OF KEY DECISIONS AND ITEMS TO BE CONSIDERED IN PRIVATE

Committee considered the List of Key Decisions and Items to be considered in private.

Moved by Councillor J.E. Smith and seconded by Councillor R.J. Bowler

RESOLVED that the List of Key Decisions and Items to be considered in private be noted.

Councillor A. Joesbury entered the meeting during the following item of business.

0339. REVIEW OF STANDARDS COMMITTEE – OPERATIONAL REVIEW

The Scrutiny and Elections Officer presented the report which updated Committee on the activity of the Working Group leading the Scrutiny Review.

It was noted that the Working Group had met twice and was basing the review on the issues raised by the Standards Committee. A benchmarking exercise had also been carried out looking at the Constitution, Standards Committee Terms of Reference and website of a number of surrounding local authorities.

A number of questions had been asked of the Standards Committee and it was hoped to have the answers by the end of the month to feed in to the draft report.

Moved by Councillor J.E. Smith and seconded by Councillor R.J. Bowler

RESOLVED that Committee note the process so far and raise any queries or suggestions for further activity with the Working Group.

(Scrutiny and Elections Officer)

0340. CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE WORK PROGRAMME 2018/19

Committee considered their Work Programme for 2018/19.

Moved by Councillor R.J. Bowler and seconded by Councillor A. Joesbury

RESOLVED that the Work Programme for 2018/19 be noted.

The formal part of the meeting concluded at 1008 hours and Members then met as a working party to continue their review work. The working party concluded at 1043 hours.